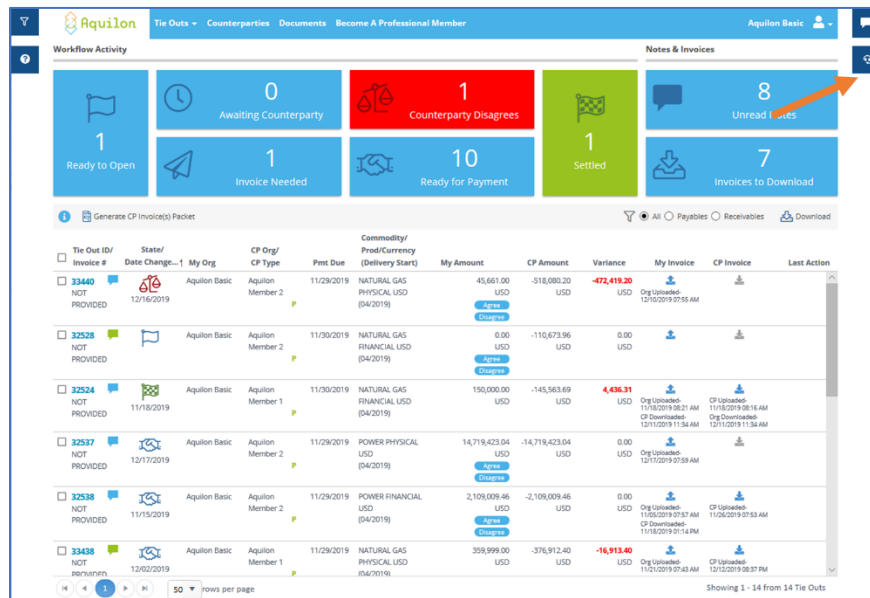


LiveChat in ESN

The LiveChat tool is available if assistance is required while using the platform. The LiveChat tool can be accessed from any page within ESN.

To access **LiveChat** from the homepage:

- Click the **blue chat icon** on the upper right side of the screen



- Enter the information in the **name, email, and company** fields within the **Chat with the Aquilon Team** box
- Click the green **Start the Chat** button

